

Roger P. Perales  
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Objective: Network Administrator or Computer associated employment in Colorado

Experience: November 1998 – July 2002

Network Administrator/Systems Integrator, Benthos, Inc. N. Falmouth, Massachusetts. Originally hired as Product Systems Integrator and Network Support Technician at Datasonics, Inc. In 1999 Datasonics was bought by Benthos, Inc. . Since the purchase, I have continued with Product Support but my primary job functions have grown to include enterprise wide Network Administration. Benthos and its division Taptone consist of one Administration department, 2 Sales departments, one Purchasing department, 2 Engineering departments, 2 Production departments, and 2 shipping departments. During the merger Datasonics was a separate company, in a third and fourth location, connected by a WAN (56k data links), currently the Benthos and Taptone Divisions are in 2 locations connected by a Fiber link and a T-1 internet connection.

The current enterprise infrastructure consists of a HP-UX database server, 5 server Novell network, 7 server Windows (NT4 2000) domain/network and an ATT Phone network with voicemail server and NameConnector NT server. As Network Administrator/Systems Integrator, I am responsible for company wide hardware and software computer support, including Printer, Fax and Copier maintenance and repair scheduling. Internal Telephone system support, Production/Engineering support including product OS loading and backup, creating detailed software setup and install procedures for customer product, hardware and software integration and compatibility. Archiving and revision management control of 3rd party software for production systems. Computer hardware upgrades, recommending and integrating new hardware and software, back-up and archive of the network servers and user data. Management of Network Anti-virus, Mail server including Anti-virus management, FTP server, VPN setup, Internet gateway server and web based email server.

Previous Employment: 1994 – 1998

Electronic Repair/Customer Service Technician. AMETEK/Dixson, Grand Junction, Colorado The primary products consist of gauges and motor control devices. The instrument divisions made gauges for Vehicles, mainly heavy trucks and equipment, but also included panel gauges for control centers. My responsibilities began as a production bench repair technician, and ended with my responsibility as Lead Technician in the Customer Service department. My service unit was responsible for Customer Service including on-site and telephone support and Quality Control of one of our major product lines of Heavy Truck Vehicle dashboards. This included warranty support and warranty processing as well as Failure Analysis and Corrective Action investigation internally and with our customer. I was required to perform component level analysis and repair of internal and customer unit failures. The units employed SMT and Through-hole technology for Microprocessor, Digital and Analog circuitry.

Other Work Experience: 1980 – 1994

I have worked as a Central Office Conversion Technician for New England Telephone, and was employed as an in-house Computer Service Engineer for Contel Business Systems. I have worked as a Consumer Electronics Repair Technician for 3 different repair/service companies, as well as an Electronic Test and Calibration Technician and later as a Customer Service Repair Technician for Datamarine, Int. a leading manufacturer of marine navigation electronics.

Education:

12/ 2002 – Hensmann Technology Training Center. Colorado Springs, Colorado  
Currently attending a Windows 2000 MCSE training class, Completion on  
December 20, 2002

2/2002 CWF Training Center. Mashpee, Massachusetts  
Completed a Microsoft Training class for Migrating Windows NT Server to  
Microsoft Windows 2000 Advanced Server.

1977 – 1981

Upper Cape Cod Regional Vocational–Technical. Bourne, Massachusetts.  
I graduated from this Vocational High School with High Honors. My major was  
Electronics. The basic curriculum included Electronic Theory and basic Computer  
skills as well as the required Academic studies. I qualified for the cooperation  
education program and began working for an electronics manufacturer as a bench  
technician in my Junior year and continued working for them for eight years.

References available on request